



LWIB Policy
WSI Policy

Number: 10.0.0.14000.0
New Revision

Date: 6-10-04

Topic: Grievance

Affected Programs: All

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Purpose

Each Local Area must establish and maintain a procedure for grievances and complaints according to requirements of 20 §CFR 667.600 through §667.650. This policy is to guide Region 2 Grievance procedures.

References

20 CFR §667.600 through §667.650.

Policy

Worksystems, Inc. (WSI) and its regional partners are dedicated to a policy of nondiscrimination and committed to a spirit of affirmative action in the administration of programs and the provision of services.

In the operation of any program, no person shall be discriminated against or denied benefits as a participant, administrator or staff person by WSI or its recipients on the basis of race, color, religion, sex, national origin, age, disability, political affiliation or belief. In addition, no WIA Title IB participants or beneficiaries shall on the basis of citizenship or status as a lawfully admitted immigrant authorized to work in the United States or participation in any WIA Title I financially assisted program or activity, be excluded from participation in, denied benefits of, subjected to discrimination under, or denied employment in the administration of or in connection with any WIA Title I funded program or activity.

Appropriate efforts shall be made by WSI for outreach to training, placement, and advancement of disabled individuals in employment and training programs. Auxiliary aids and services will be made available upon request to persons with disabilities.

If a customer or program administrator or staff person of the Region 2 Workforce system believes they have been denied services or discriminated against due to any of the above reasons, they have a right to file a Grievance. Rights and grievance-filing procedures will be made available at Orientation for customers and upon employment for staff.

Related Documents

Operational Communication, Grievance 10.0.1.14000.0, dated 6-10-04